

# MEDICAL STAFF GOALS

## 2018 – 2020



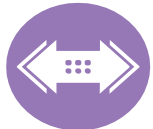
### PATIENTS FIRST

- Promote patient safety by reducing harm events 15% annually
- Promote highest level quality and outcomes by achieving Top 20 state ranking from US News and World Report
- Through the BETA partnership, develop and implement a protocol for physician and staff disclosure of harm to patients.
- Promote excellent patient experience by maintaining a 4 STAR Patient Experience rating from CMS
- Utilizing Team Steps, promote a team approach to patient safety and patient care.



### PEOPLE & OPERATIONS

- Continue to advance the Lean Culture
- Optimize coordination of care resulting in a Medicare LOS of 4.6 or less
- Support the development and participate in the Support our Staff program.



### PROGRAM & FACILITY DEVELOPMENT

- Partner with the Medical Center to develop and support the following clinical service lines including:
  - Hunt Cancer Institute
  - Lundquist Neuroscience Institute
  - Lundquist Orthopedic and Spine Institute
  - Lundquist Lurie Cardiovascular Institute
  - Surgical Services
  - Maternal Child Services
- Participate in strategies to improve patient flow



### COMMUNITY

- Improve physician/Staff relationships by 10% by 2019.
- Achieve all integration goals developed mutually with Cedars Sinai to support Medical Center initiatives
- Develop an effective physician communication plan