

Dear Community Member,

As a courtesy, Torrance Memorial Medical Center maintains a list of non-skilled home care service providers as a community resource. Although we provide this information, *Torrance Memorial is unable to recommend any business not affiliated with the hospital.*

The employees and volunteers of Torrance Memorial Medical Center support the institution's values of service, excellence, knowledge, stability, and community. To this end, we behave in a manner that reflects these values.

S E R V I C E

We value service as our special ability to administer compassionate health care and support to people in need of assistance.

E X C E L L E N C E

We value excellence as the standard of performance for which we strive in the provision of health care services and in our relationships.

K N O W L E D G E

We value knowledge as an essential component critical to our work environment and to the care we provide.

S T A B I L I T Y

We value stability as the foundation upon which a viable institution is maintained.

C O M M U N I T Y

We value community as the interdependent group of diverse people who are drawn together to provide services at Torrance Memorial Medical Center.

In accordance with these standards, we have established the following criteria that must be met by non-skilled home care service providers in order to be included on this resource list:

- * Must provide service in the South Bay
- * Minimum of 3 years in business under same business name (unless name changed due to business merger or acquisition with a franchise)
- * Proof of current business license
- * Proof of current liability & bonding insurance w/ minimum of \$1,000,000 per occurrence
- * Proof of current workman's compensation insurance coverage
- * Proof of current DSS license

NOTE: We practice primary source verification as a policy, and request to see original documents. From the original document, we make a photocopy which is kept on file.

The following agencies have met the above criteria.

Home Care Agency Resource List

| NAME | ADDRESS | PHONE / FAX | DSS License | TYPE(S) OF HOME CARE SERVICE PROVIDED | | | | | | |
|---|--|---------------------------------|-------------|---------------------------------------|---------------------|--------------------------|----------------|--------------|--------------|----------------------|
| | | | | Companion Care | Homemaking Services | Personal Care Assistance | Transportation | Skilled Care | Live-In Care | Care/Case Management |
| Torrance Memorial Home Healthcare www.torrancememorial.org | 3330 Lomita Blvd Torrance, CA 90505 | (310) 784-3739 | | | | | X | | | |
| 1 South Bay In-Home Senior Care E-mail: Norman@1southbay.com or Marie@1southbay.com Website: 1southbay.com | 21221 S. Western Ave Suite 155 Torrance, CA 90501 | 310-533-1131 F: 310-533-1441 | 194700384 | X | X | X | | | X | X |
| A Peaceful Way Home Care - Palos Verdes E-mail: Terry@apeacefulwayhomecare.com Website: APeacefulWayHomeCare.com | 4000 Palos Verdes Dr N, Ste 100 Rolling Hills Estates, CA 90274 | 310-377-3776 F: 310-377-3779 | 194700393 | X | X | X | X | | X | X |
| A+ Homecare Services, Inc E-mail: aplushomecareservices@yahoo.com Website: aplushomecareca.com | 4193 Flat Rock Rd. Bldg. 200, Ste 206 Riverside, CA 92505 | 951-653-7004 F: 951-710-9880 | 334700102 | X | X | X | | X | X | X |

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| | | | | Companion Care | Homemaking Services | Personal Care Assistance | Transportation | Skilled Care | Live-In Care | Care/Case Management |
| Always Best Care E-mail: cbianco@abc-seniors.com Website: alwaysbesthomecare.com | 371 Van Ness Way, Ste 200 Torrance, CA 90503 | 310-503-6893 F: 424-323-3521 | 194700550 | X | X | X | X | | X | X |
| Amada Senior Care E-mail: cyndi.p@amadaseniorcare.com Website: AmadaLongBeach.com | 3812 Sepulveda Blvd, Suite 200 Torrance, CA 90505 | 310-953-0440 F: 310-953-0442 | 194700154 | X | X | X | X | | | X |
| Attentive Home Care E-mail: fredy@attentivecare.com Website: attentivecare.com | 2020 N. Broadway Suite 300 Santa Ana, CA 92706 | 800-731-0071 F: 714-245-0347 | 304700364 | X | X | X | X | | X | X |
| Canaan Home Care E-mail: sylvia.nestorov@canaanhomecare.com Website: canaanhomecare.com | 4299 MacArthur Blvd 205 Newport Beach, CA 92660 | 213-254-3833 F: 949-315-3432 | 304700021 | X | X | X | X | X | X | X |
| CareNetLA E-mail: ed@carenetla.com Website: carenetla.com | 916 Silver Spur Rd, #107 Rolling Hills Estates, CA 90274 | 310-393-1282 F: 310-601-7769 | 194700442 | X | X | X | X | X | X | X |
| Carity Home Care E-mail: carityhc@gmail.com Website: carityhomecare.com | 2140 W. Chapman Ave, Ste 230 Orange, CA 92868 | 714-325-6842 F: 888-972-0119 | 304700317 | X | X | X | X | X | X | X |
| Comfort Paradise Home Care E-mail: info@comfortparadisehc.com Website: comfortparadisehc.com | 1227 W. Valley Blvd, Unit 117 Alhambra, CA 91803 | 323-844-0707 F: 213-238-5575 | 194700720 | X | X | X | X | | | X |
| Family Connect Care, LLC E-mail: busoffice@familyconnectcare.com Website: familyconnectcare.com | 1747 Greenwood Ave Torrance, CA 90503 | 310-383-1877 F: 424-400-5646 | 194700543 | X | X | X | X | X | | X |
| 1Heart Caregiver Services E-mail: c.villamor@1heartcares.com Website: 1heartcares.southbay.com | 3810 Pacific Coast Highway Unit 202 Torrance, CA 90505 | 310-773-7207 F: 310-504-0464 | 194700664 | X | X | X | X | | | |

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| | | | | Companion Care | Homemaking Services | Personal Care Assistance | Transportation | Skilled Care | Live-In Care | Care/Case Management |
| 24 Hour Home Care Buddies E-mail: bvillanueva.rn@gmail.com Website: 1stcallhomecare.com | 21221 S. Western Ave Suite 1016 Torrance, CA 90501 | 310-756-5666 F: 424-558-8630 | 194700148 | X | X | X | | | X | |
| Accentcare of California, Inc E-mail: centcare.com Website: accentcare.com | 21515 Hawthorne Blvd, Ste 240 Torrance, CA 90503 | 424-610-7413 F: 626-270-4083 | 194700940 | X | X | X | X | | | |
| Adept Touch In Home Care Services, LLC E-mail: adepttouchinhomecareservices@gmail.com Website: adepttouch.com | 1945 254th Street Lomita, CA 90717 | 310-483-9739 F: 424-263-5308 | 194700846 | X | X | X | X | X | X | |
| American All Care Services E-mail: michael@americanallcareservices.com Website: AmericanAllCareServices.com | 5150 Wilshire Blvd, Suite 360 Los Angeles, CA 90036 | 323-934-4749 F: 323-965-8574 | 194700172 | X | X | X | X | X | X | |
| Angel Connection, Inc. E-mail: admin@angelconnections.com Website: myangelconnect.com | 5000 E. Spring St, Ste 400 Long Beach, CA 90815 | 562-420-4695 F: 800-876-9244 | 194700321 | X | X | X | X | | | |
| ASAP Quality Care, LLC E-mail: asapqualitycare@outlook.com Website: ASAPQualityCare.com | 500 E. Carson St. Ste 209 Carson, CA 90745 | 310-997-6958 F: 424-342-9518 | 194700329 | X | X | X | | | X | |
| AssistaLife Home Care, LLC E-mail: Info@AssistaLife.com Website: AssistaLife.com | 3868 W. Carson St, 3rd Fl Torrance, CA 90503 | 310-337-7095 F: 310-337-7096 | 194700226 | X | X | X | | | | |
| Caring Angels Home Care, LLC E-mail: hhc.com Website: caringangels-hhc.com | 609 DeepValley Dr #200 Rolling Hills Estates, CA 90274 | 310-880-1931 F: 310-707-2501 | 194700472 | X | X | X | X | | X | |
| Caring Heart Home Care E-mail: getcare@caringhearthomecare.com Website: caringhearthomecare.com | 21151 S. Western Ave, Suite 265 Torrance, CA 90250 | 310-755-6521 F: 310-755-2564 | 194700358 | X | X | X | X | X | X | |

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| | | | | Companion Care | Homemaking Services | Personal Care Assistance | Transportation | Skilled Care | Live-In Care | Care/Case Management |
| Davis In-Home Care, Inc E-mail: drew@davisinhomecare.com Website: davisinhomecare.com | 2627 Manhattan Beach Blvd. #204 Redondo Beach, CA 90278 | 310-297-9127 F: 310-297-9128 | 194700065 | X | X | X | X | | X | |
| Emerald Caregiving Agency E-mail: emeraldcaregivingagency@gmail.com Website: emeraldcaregivingagency.com | 22116 S. Main Street Carson, CA 90745 | 424-287-2096 F: 424-287-2172 | 194700582 | X | X | X | | | X | |
| GNG Homecare Solutions, Inc E-mail: gng.homecare@gmail.com Website: gnghomecare.com | 7933 Tallow Tree Circle Eastvale, CA 92880 | 866-618-0976 F: 626-310-0569 | 334700076 | X | X | X | X | | | |
| Happy Hearts Staffing and In-Home Care, LLC E-mail: happyhearts0213@yahoo.com Website: happyheartsinhome.com | 21151 S. Western Ave, Ste 132 Torrance, CA 90501 | 714-273-3633 F: | 194700782 | X | X | X | X | | X | |
| Home Care Placement E-mail: Torrance@homecareplacement.com Website: homecareplacement.com | 3655 Torrance Blvd, Ste 170 Torrance, CA 90503 | 310-531-7585 F: 858-371-7842 | 194701082 | X | X | X | X | | X | |
| Home Instead E-mail: weloveseniors@homeinstead.com Website: homeinstead.com/286 | 3625 Del Amo Blvd, Suite 105 Torrance, CA 90503 | 310-542-0563 F: 310-542-1534 | 194700227 | X | X | X | X | | | |
| Homecare Pro Services, Inc E-mail: homecareproinc@gmail.com Website: homecareproinc.com | 3838 W. Carson St, Suite 208 Torrance, CA 90503 | 310-938-6153 F: 424-350-7575 | 194700338 | X | X | X | X | | | |
| Mae Morgan Agency E-mail: care@maemorgan.com Website: maemorgancare.com | 550 Carson Plaza Dr., Ste 125 Carson, CA 90746 | 310-217-9000 F: 424-232-8424 | 194700865 | X | X | X | X | | X | |
| Visiting Angels E-mail: Lingram@visitingangels.com Website: visitingangels.com/torrance/home | 3510 Torrance Blvd, Ste 220 Torrance, CA 90503 | 424-772-6604 F: 310-316-3800 | 194700020 | X | X | X | X | X | | |

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| | | | | Companion Care | Homemaking Services | Personal Care Assistance | Transportation | Skilled Care | Live-In Care | Care/Case Management |
| Nu Care E-mail: leads@nu.care Website: nu.care | 13950 Milton Ave, Suite 404 Westminster, CA 92683 | 800-505-6890 F: 714-495-2844 | 304700186 | | | | | | | |
| Pro Regal Care, Inc E-mail: proregalcareinc@gmail.com Website: proregalcareinc.com | 23505 Crenshaw Blvd, Ste 220 Torrance, CA 90505 | 310-325-2446 F: 310-325-6701 | 194700502 | X | X | X | | | X | |
| Salus Home Care E-mail: mmiller@salushomecare.com Website: salushomecare.com | 21151 S. Western Ave #207 Torrance, CA 90501 | 310-436-4301 F: 310-878-2405 | 194700028 | X | X | X | | | X | X |
| 247 Staffing and In-Home Care E-mail: info@247staffingandinhomecare.com Website: 247staffingandinhomecare.com | 3333 Wilshire Blvd, Ste 610 Los Angeles, CA 90010 | 310-717-2728 F: 310-817-5334 | 194700563 | X | X | X | | | X | |

*Licensed = For non-skilled home care agencies – “licensed” means the agency is a licensed business
 For skilled home health care agencies – “licensed” means the agency holds a current license with the CA Department of Health Services (DHS)

*Bonded
 & Insured = The agency carries liability insurance to protect against unforeseen worker injury, and insurance to protect consumers if any act of theft is committed by an employee.

AFFILIATIONS

California Association for Health Services At Home (CAHSAH) is the leading statewide home care association in the nation and the voice of home care for the western United States. This organization is dedicated to being the preeminent source for advocacy, education and information reflecting the full diversity of the home care industry, and whose guiding core purpose is to promote quality home care and enhance the effectiveness of its members. www.cahsah.org

American Board of Home Care (ABHC) is a group whose mission is 1) to serve as a platform for unified action and the development of common, lawful standards of professional conduct among home care companies; 2) to promote the uniform enforcement of Labor Board regulations and other laws applied to the home care industry, ensuring a level playing field; 3) to promote legal and ethical business practices in the home care industry, to improve both industry standards and consumer confidence; 4) to educate governments, businesses and clients about the benefits of hiring home care companies that do business legally and ethically; and 5) to make a positive difference in the businesses of home care companies and the lives of the persons who rely on their services, particularly the elderly. The group composes of companies that have been certified to carry Worker’s Compensation Insurance for their caregivers, only provide caregivers that are employees of the company, and not provide “independent contractors” that are not covered by Worker’s Compensation Insurance. www.abhc.info

*Understanding Home Care Services

It is typical for home care agencies to offer a wide range of services. You should contact the agency directly to discuss the specific needs you may have.

Descriptions of common services provided by home care agencies are shown below:

- ◆ **Companion care** - provides personal company and comfort to individuals who, due to medical or safety reasons, should not be left at home alone. Activities might include taking walks together, spending time reminiscing, or doing other such activities that the patient enjoys.
- ◆ **Homemaking services** - assist an individual by helping to take care of household needs. Services usually include household duties like laundry, meal preparation, general housekeeping, travel escort, assistance with running errands, and shopping.
- ◆ **Personal care services** - provide assistance with personal care needs and activities of daily living such as getting in and out of bed, dressing, grooming, bathing and toileting.
- ◆ **Skilled care services** - are those usually provided by health care professionals such as registered nurses, licensed practical nurses, or therapists (physical, occupational or speech therapists). Services are usually prescribed by a physician following a hospital stay from an acute experience such as a heart attack, a traumatic fall, broken hip, etc. Skilled care home services may be covered by insurance, and services are time limited based on medical need.
- ◆ **Care/Case Management** – provides an initial assessment of needs and creates a plan of care for the client. Care managers evaluate problems, identify solutions, arrange services, and provide ongoing oversight for the whole process of care. Services are often most helpful for those having difficulty with any aspect of elder care, dealing with multiple or complex care needs, or caring for someone who lives at a distance from them.

ADDITIONAL RESOURCES

LOS ANGELES DEPARTMENT OF AGING - (800) 510-2020 or (213) 482-7252

LONG-TERM OMBUDSMAN HOTLINE - (800) 334-9473 Hours: 9 am to 5 pm, M-F

24- HOUR STATE CRISIS LINE FOR LONG-TERM CARE FACILITIES - (800) 231-4024