



Torrance Memorial Medical Center



Serving Our Community





Making a Difference

Torrance Memorial conducts a community healthcare needs assessment every three years and annually prepares a plan for providing community benefit activities that address community needs and priorities. The Community Benefits Plan is developed with input from a wide variety of sources, including Torrance Memorial staff, local community leaders, and state and national agencies.

Priorities from the 2004 Needs Assessment were ranked by a community committee in three categories:

- Improve access to healthcare services.
- Provide health education, promotion and wellness services to improve the health status of the community.
- Coordinate efforts with community partners for community health improvement and education, and training programs.



Torrance Memorial Medical Center 2006 Community Benefits Plan Expenses

Key Explanations

Subsidy of Medical Care Services for the Indigent

- Charity Care
- Subsidy of Medically Indigent Patients
- Physician On-Call Emergency Coverage

Other Support Services for Vulnerable Populations

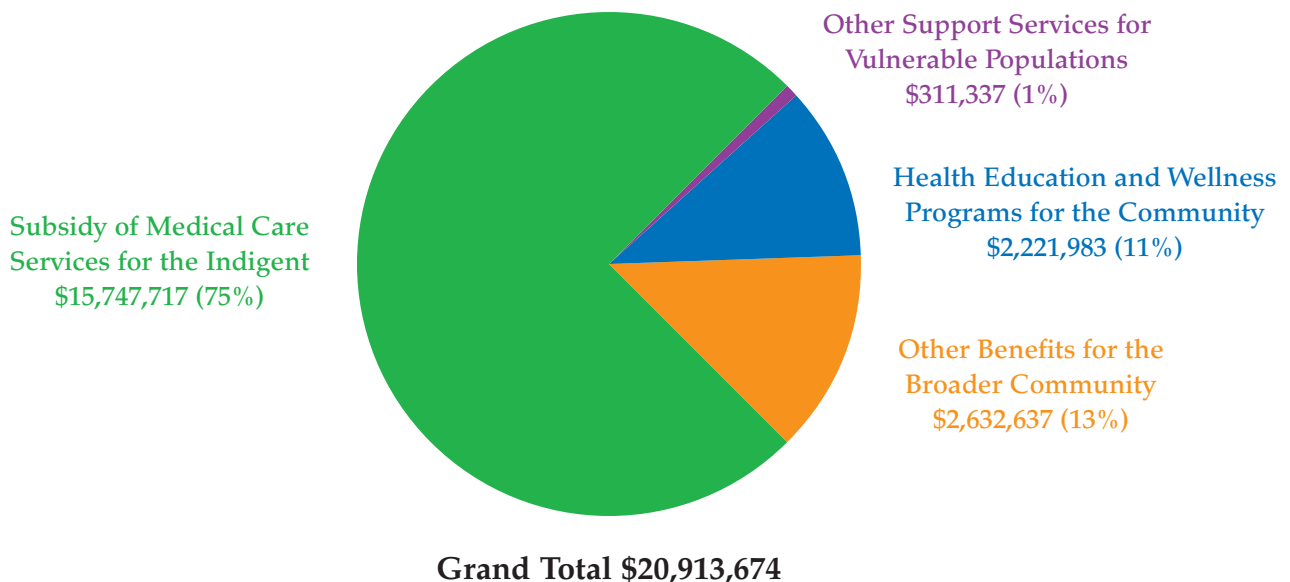
- HealthLine Information
- Partners for a Healthy South Bay Community Grants
- South Bay Health Resources Partnership
- Support of local non-profit agencies
- Van Transportation

Other Benefits for the Broader Community

- Burn life support training
- Training, career preparation for nursing and ancillary personnel
- Clinical skills training laboratory
- Continuing medical education classes
- Hospital career scholarships for high school seniors
- Versant R.N. residency program

Health Education and Wellness Programs for the Community

- ADVANTAGE for 50+ adults
- Bereavement Services
- Cancer Resource Center
- Collaborative for Alternatives to Violence and Abuse
- Disaster/ Bioterrorism Preparedness
- Breast Examination Training Center
- Blood Donor Center
- Health Services for South Bay School Districts
- Health Education Classes
- Health Fairs
- HealthLinks – health resource center
- Image Enhancement Center for Cancer patients
- Kids N Fitness® Program
- Medical Library
- Public Access Defibrillation Program
- Speakers Bureau
- Support groups
- TLC – child care for mildly ill children
- Video health information
- *Vim & Vigor*, South Bay's prevention magazine
- www.TorranceMemorial.org



Giving Back to the Community

Charity Care, Low-Income Assistance and Cash Discounts

Torrance Memorial is committed to providing care for those patients who are uninsured or who lack the ability to pay for hospital care and services. The medical center treats all patients fairly, with dignity, compassion and respect, regardless of their ability to pay.

For patients seeking elective or non-elective medical services who have no insurance, or who have declared themselves to be "Self-Pay," Torrance Memorial will customarily extend a cash discount off its normal fee schedule. Payment plans are available for those who meet these criteria. Please call **(310) 517-4784**.

Torrance Memorial extends partial or full charity care, for medically necessary services and depending upon the financial eligibility, to uninsured patients whose income is at or below 350 percent of the Federal poverty level.

If you would like to access the cash discount program, please make arrangements in advance of seeking services by speaking with Torrance Memorial's financial counselors at **(310) 517-4784**.



Our Mission

Torrance Memorial Medical Center is a locally governed community, nonprofit medical center whose purpose is to provide quality healthcare services, predominately to the residents of the South Bay/Peninsula communities. Under the governance of a community-based Board of Trustees, Torrance Memorial serves the public interest by:

- Improving the community health within the scope and expertise of our resources.
- Offering the most current and effective medical technologies rendered in a compassionate and caring manner.
- Maintaining long-term stability in order to assure our strength and viability for the benefit of the community.

Torrance Memorial Values

- Service
- Excellence
- Knowledge
- Stability
- Community



3330 Lomita Blvd., Torrance, CA 90505 • 310-325-9110 • www.TorranceMemorial.org